

CASE STUDY

PROJECT & TASK MANAGEMENT + DIGITAL WORKPLACE + CRM ON SHAREPOINT

QUICK FACTS

INDUSTRY:

- Government

SELECTION CRITERIA:

- User-friendly
- Current & comprehensive expertise
- Optimized Functions for Project Management
- Hassle-free customization

PLATFORM:

- HyperTeam Digital Workplace
- HyperTeam PM Toolbox
- HyperTeam CRM

TECHNOLOGY:

- Azure, SharePoint 2013, ASP.NET



CUSTOMER PROFILE

Collier County Office of Business Economic Development (OBED) works in collaboration with the community – private businesses, non-profits and government – to implement successful programs of economic policies, strategies and incentives.

EXPECTATIONS

- Replace paper-based administration with digitized efficiency.
- Simple, user-friendly and highly functional Digital Workplace to bring together all participating members to collaborate and share information.
- The county and its partners have the ability to track and manage projects, tasks, communication, and collaboration.

THE VALUE OF HYPERTEAM'S SOLUTION:

- **Collaboration:** Multiple organizations can work simultaneously together in real time
- **Projects:** Project Managers can coordinate the projects more easily and save time for added value.
- **Reports:** Aggregate the goals and achievements in reports and dashboard views.
- **Traceability:** Because it's transparent, county stakeholders have a better understanding of the department's duties.
- **Task Management:** Easy to use Kanban solution for visual task processing.



WHAT WE IMPLEMENTED IN THE MICROSOFT AZURE:

- **Developed a HyperTeam Digital Workplace** based on SharePoint 2013 infrastructure to act as a homepage for the members to track and manage communication, collaboration and projects.
- **Implemented HyperTeam PM ToolBox** as a Task/Project/Program Management all in one solution to help all members collaborate simultaneously.
- **Implemented Cloud based HyperTeam CRM** solution that helps the users share data and resources with members and collaboration partners.

DIGITAL WORKPLACE SCREENSHOT:

ABOUT HYPERTEAM

Using their experience in both business and IT, HyperTeam's staff of knowledgeable consultants & highly trained programmers work together to develop enterprise Cloud applications that solve the most critical issues facing businesses today. With these applications, HyperTeam helps organizations all over the world improve performance in areas like sales, project/order management, HR, & customer service.

HyperTeam is a Microsoft Silver Partner and ISO 9001:2009 Certified company.

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