



CASE STUDY

DIGITAL WORKPLACE, PROJECT MANAGEMENT + APPROVAL + REPORTING SYSTEM

QUICK FACTS

INDUSTRY:

- Public Utilities

SELECTION CRITERIA:

- User-friendly
- Current & comprehensive expertise
- Optimized Functions for Project Management
- Hassle-free customization

PLATFORM:

- Digital Workplace
- Project Approval System
- Project Management Platform
- Project Reporting Engine

TECHNOLOGY:

- Azure, SharePoint 2016, AngularJS



CUSTOMER PROFILE

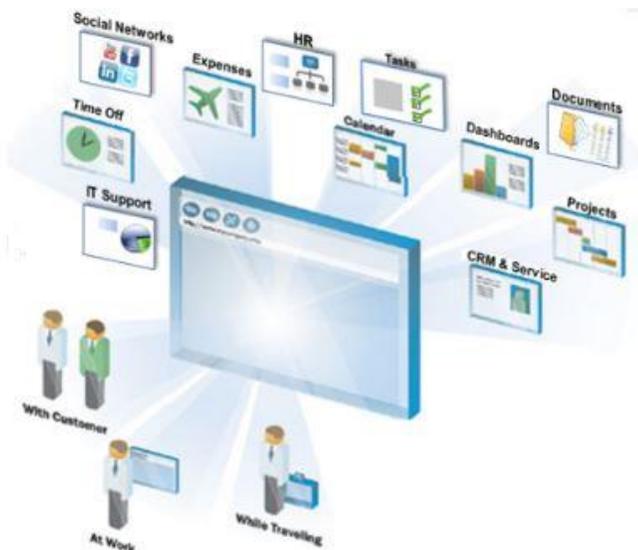
Collier County Public Utilities Department serves more than 350,000 people – or more than 600,000 people in season – in one of the larger counties of the Southeast United States. Engineering & Project Management Division (EPMD) handles 183 programs including over 500 projects within the Collier County Public Utilities Department. EPMD's mission is to be able to deliver on-time, on-budget, and best cost-benefit value projects that meet and exceed the expectations of the county's water and wastewater clients.

EXPECTATIONS

- SIRE Workflow replacement
- PUD Management have the ability to manage, track and report projects and expenses
- Efficient Vendor management
- Continuously updated project reporting
- Project-related automated form and document management
- Simple, user-friendly and highly functional, connected platforms
- Centralized database for users, projects, tasks, assets, etc.

THE VALUE OF HYPERTEAM'S SOLUTION

- **Centralized:** Users can work in an integrated platform during the whole process.
- **Efficient:** Quick and organized documentation for projects.
- **Projects:** Project Managers can coordinate the projects more easily and save time for improved effectiveness.
- **Reports:** Aggregate the goals and achievements in reports and dashboard views.
- **Approval:** Workflow system that sends approved projects automatically to the Project Management Platform.



WHAT WE IMPLEMENTED:

- **Developed a HyperTeam Digital Workplace** based on SharePoint 2016 infrastructure to act as a homepage for the users to track and manage projects, collaborate and read news.
- **Implemented Project Approval System, Project Management Platform and Reporting System.** The softwares are SharePoint 2016 based infrastructures. Great tools to manage complex programs and systems.
- **Cityworks GIS system** connected with **HyperTeam PM Toolbox**

DIGITAL WORKPLACE SCREENSHOT:

Public Utilities Renewal Project in North Naples
 Contractor compacting lift of backfill on 24" HDPE in North Naples.

EPMD FY2017 CIP New Commitments to Goal

Month	Actual EPMD	Year EPMD Goal	QW EPMD	QW EPMD Goal
Oct	10	10	10	10
Nov	15	15	15	15
Dec	20	20	20	20
Jan	25	25	25	25
Feb	30	30	30	30
Mar	35	35	35	35
Apr	40	40	40	40
May	45	45	45	45
Jun	50	50	50	50
Jul	55	55	55	55
Aug	60	60	60	60
Sep	65	65	65	65

Work Order Workflows pending on your approval will appear here

- Unknown (Second Layer Of Approval)
- Unknown (Second Layer Of Approval)
- Unknown (Second Layer Of Approval)
- 23190 - E-Scout (Third Layer Of Approval)
- 16 - 321 (Second Layer Of Approval)
- Unknown (Second Layer Of Approval)
- 72345.67 - audit# (Second Layer Of Approval)
- 34343 - depletion# (First Layer Of Approval)
- 43352 - Hawk tank a WES exam (First Layer Of Approval)
- 16 - 321 (First Layer Of Approval)

Project Management Platform - My Workspace

Lead name	Assigned to	Project name	Proj. St.	Tag
4500262724	OSAS	testing prod WCO over 1		
4500262652	OSAS	testing prod pr req		
4500262504	OSAS	testing WCO under 1		

ACTIVE PROGRAMS

Number	Program name	Assigned to
73610	North East Interconn...	Alicia Abbott
73152	Innovative Road Chg...	Alicia Abbott
73131	Vancouver Drive Chg...	Alicia Abbott
73136	SCRWTP IS TOP... Row...	Alicia Abbott
71000	SCRWTP Tampry PA...	Alicia Abbott
71057	Monroe Pump Statio...	Alicia Abbott
70080	SFO Wellfield - Cano...	Alicia Abbott
75005	Wellbats Program ...	Alicia Abbott
70055	Levi Landfill Hydrant	Alicia Abbott

CALENDAR: July 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

ABOUT HYPERTEAM

Using their experience in both business and IT, HyperTeam’s staff of knowledgeable consultants & highly trained programmers work together to develop enterprise Cloud applications that solve the most critical issues facing businesses today. With these applications, HyperTeam helps organizations all over the world improve performance in areas like sales, project/order management, HR, & customer service.

HyperTeam is a Microsoft Silver Partner and ISO 9001:2015 Certified company.